

# Cosmopolitan Learning Centre

# 50

Est. 1971

YEARS



*2021 ~ 2022 Annual Report*

# *Agenda*

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*ITEM #1 ~ CALL MEETING TO ORDER*

*ITEM #2 ~ MINUTES OF THE ANNUAL GENERAL MEETING, JUNE 30, 2020*

*ITEM #3 ~ BUSINESS ARISING FROM THE MINUTES*

*ITEM #4 ~ NEW BUSINESS & RESOLUTIONS*

*ITEM #5 ~ ELECTIONS*

*ITEM #6 ~ CHAIRMAN'S REPORT*

*ITEM #7 ~ AUDITOR'S REPORT*

*ITEM #8 ~ PROGRAM REPORT*

*ITEM #9 ~ ADMISSIONS & TRANSITION COMMITTEE REPORT*

*ITEM #10 ~ SARCAN REPORT*

*ITEM #11 ~ HUMAN RESOURCE REPORT*

*ITEM #12 ~ EXECUTIVE DIRECTOR'S REPORT*

***Cosmopolitan Learning Centre  
Annual General Meeting  
Thursday June 24, 2021***

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*Meeting called to order at 6:00 p.m.*

***Present***

*Sharla Schofield  
Shirley Bugg  
Rick Hack  
Duncan Louttit*

*Connie Lang~Schuette  
Dennis Friesen  
Ryan Cavan  
Dan Stinnen*

*Mindy Strom  
Catherine Duczek  
Wei Xiao  
Rick Watson*

*Bart Dixon  
Lorne Wirth  
Perry Kirton*

***Virtual Attendees***

*Bev Bartok  
Anna Giese  
Tricia Cormier*

*Deb Hubenig  
Melissa Jordan  
Trista Kuntz*

*Sarah Magnus  
Jolene Kuntz Kletchko  
Susan Hone*

*Wanita Carswell  
Tracy Brassard*

***Regrets:***

*Jerry Grywacheski*

*Karen Shepherd*

## **Supporters of the Centre 2021 ~ 2022**

<i>Regina Capital Cosmo Club</i>	<i>Benevity Community Impact Fund</i>	<i>Myrna &amp; Joseph Frank</i>
<i>Regina Cosmopolitan Club</i>	<i>Blue Cross</i>	<i>Terry &amp; Cheryl Wall</i>
<i>Wascana Cosmo Couples Club</i>	<i>Paypal Giving Fund</i>	<i>Dan &amp; Barb Cameron</i>
<i>Signature Print It Centre</i>	<i>Derek Krahn</i>	<i>Deloris Maierhoffer</i>
<i>Catherine &amp; David Webb</i>	<i>Darlene &amp; Barry Rorbeck</i>	<i>Shelley &amp; Gordon Glass</i>
<i>J.R. Lane</i>	<i>Shealagh Stephenson</i>	<i>Dave Fires</i>
<i>Bonnie &amp; Kelly Ozem</i>	<i>Regina West Zone Recreation</i>	<i>Nadine Pastor</i>
<i>Able Busing</i>	<i>Kim M. Smith</i>	<i>Angelica Schmidt</i>
<i>Barbara &amp; Kenneth Schwartz</i>	<i>Den &amp; Starla Grebinski</i>	<i>Willem &amp; Betty De Wildt</i>
<i>Henriette Mazenc-Dolak</i>	<i>Jocelyne Mazenc</i>	<i>Doris Sowa</i>
<i>Ivan &amp; Terry Braun</i>	<i>Ken Schwartz</i>	<i>Catherine Wall</i>
<i>Laurel Josvanger</i>	<i>Lorraine Smith</i>	<i>Keltie Brigham</i>
<i>Patricia Doughty</i>	<i>Olivia Langley</i>	<i>Jason Pylatiuk</i>
<i>Karen Turnbull</i>	<i>Kyla Sarty</i>	<i>Sarah Weber</i>
<i>Jillian Everts</i>	<i>Jenarae Mulder</i>	<i>Jennifer Fortin</i>
<i>Jackie Schwartz</i>	<i>Tim &amp; Edith Lozinsky</i>	<i>C. Sagin</i>
<i>E. H. &amp; Mary Struthers</i>	<i>William &amp; Wanda Matheson</i>	<i>Agriculture in the Classroom Man.</i>

***Thank you for your continuing support!***

# **Minutes from June 24, 2021 AGM**

*(Virtual AGM via ZOOM)*

## **Item #1: Call Meeting to Order**

*Mr. Rick Hack introduced himself as the chairman of the board of directors and called the 2020-2021 Annual General Meeting to order and thanked those who could attend the meeting virtually.*

## **Item #2 – Minutes of the last Annual General Meeting Dated June 30<sup>th</sup>, 2020**

*Dennis Friesen made a motion to accept the minutes of the June 30<sup>th</sup>, 2020 Annual General Meeting as circulated. Seconded: Catherine Duczek. Carried.*

## **Item #3 – Business Arising from the Minutes**

*No business arising from the meeting minutes.*

## **Item #4 – New Business & Resolutions**

*Rick Hack reviewed the proposed adjustments to the Bylaws. These updates are mainly changes in the language of the bylaws. Rick asked if there were any questions regarding the updated adjustments. No questions or concerns from the floor. Motion made by Lorne Wirth to accept the Bylaw updates as submitted. Seconded: Dan Stinnen. Carried.*

## **Item #5 – Elections**

*Perry Kirton introduced himself and presented the members who will stand on the board for the 2021 – 2022 year. All current board members will remain on the board. The board members continuing to serve for the 2021 – 2022 year are as follows:*

*Perry Kirton, Dan Stinnen, Richard Hack, Karen Shepherd, Catherine Duczek, Jerry Grywacheski, Lorne Wirth, Duncan Louttit, Rick Watson and Dennis Friesen.*

*Perry Kirton asked a total of three times if there are any further nominations for the board of directors. No further nominations were brought forward.*

*Lorne Wirth made a motion to cease the call for nominations and to accept the 2021-2022 list of the members of the board of directors. Seconded: Duncan Louttit. Carried.*

## **Item #6 – Chairman's Report**

*Rick would like to thank the current board members who will remain on the board for another term. Rick stated that this past year has been a challenge with the pandemic and the impact that it has had on the organization and the world. Rick commended the staff and leadership team for their resilience in managing the challenges that were brought forward. Rick said that it is the hope that one day we will be back to our normal way of life as we did before the pandemic. Rick would like to mention that this year is a major accomplishment as the organization celebrates its 50<sup>th</sup> anniversary. In 1971 the Cosmopolitan Learning Centre was established, and it is quite astronomical to see what has been created over the years. Rick would like to give his congratulations to the board and leadership team and looks forward to another great 50 years.*

### **Item #7 – Auditor’s Report**

Ryan Cavan from Berger Cavan Group LLP introduced himself and reviewed his role in the completion of the audit. Ryan said that the included financial statements present the audited results for the year. Ryan said that there was significant reduction in expenses due to the pandemic and slowing of operations at the centre. Ryan presented the auditor’s report and is pleased to report that the results of the Cosmopolitan Learning Centre’s audit show a clean audit report. Ryan stated that the financial operations of the Centre are shown to be in good standing, reflecting sound financial practices. Ryan stated that it was a clean audit in their professional opinion and that the audit statements present fairly. Rick Hack made a motion to approve the auditor’s report. Seconded: Rick Watson. Carried.

Rick Hack made a motion to appoint Berger Cavan Group LLP as the auditor for the Cosmopolitan Learning Centre for the 2021-2022 fiscal year. Seconded: Dennis Friesen. Carried.

### **Item #8 – Admissions & Transition Committee Report**

As per report book.

### **Item #9 – Program Report**

As per report book.

### **Item #10 – Sarcan Report**

As per report book.

### **Item #11 – Human Resource Report**

As per report book.

### **Item #12 – Executive Director’s Report**

2021 marks a very special year for the centre as it is our 50<sup>th</sup> anniversary. The centre opened its doors on August 9<sup>th</sup>, 1971. We are excited to celebrate this milestone and continue with another great 50 years. We plan to celebrate this event with everyone and hope that we can do so! This past year has been the most challenging year in our history. The pandemic created many challenges in how we could continue to support people through it. Connie said that she is proud of everyone who worked hard to mitigate the effects that the changes would have on the people we serve. Connie would like to say a special thank you to Sharla Schofield, HR Manager for her work in helping to guide the organization through this unprecedented time.

Connie would like to thank Help Homes of Regina for their donation of a wheelchair accessible van to the centre. Thank you also to the Wascana Cosmopolitan Club for their donation to the centre that was used to purchase jackets for the individuals in the Supported Career Initiatives area. They wear those jackets with great pride! This year has brought much success and challenges. The centre is currently constructing another parking lot space on the south side of the property.

In this fiscal year we have also developed a new Mission Statement that our staff and board members feel better suits what we represent. Our new Mission Statement is as follows: “The Cosmopolitan Learning Centre will build a culture of respect and compassion while empowering people to live a fulfilled life as defined by the individual. We will cultivate connections and genuine relationships within their community”.

Connie thanked the Board of Directions, the employees, and all of the participants for their patience and resilience in this past year.

Duncan Louttit made a motion to approve the AGM reports 8 through 12, as per AGM report booklet. Seconded: Catherine Duczek. Carried.

Rick made a motion to adjourn the Annual General Meeting. Seconded: Perry Kirton. Carried.

## **Board Chairman Report**

*As we had all hoped, we have slowly been able to successfully return to normal operations at the centre. The pandemic has created many obstacles along the way, however the participants, staff, leadership team and Board of Directors have worked together to get to where we are today. The pandemic shined a light on how important the centre, the staffing team, and their fellow peers are to those who attend for services.*

*It was immensely exciting and humbling to celebrate the organization's 50<sup>th</sup> year in August. The event was a sight to see, with so many happy faces, many memories of the years previous, and a buzz in the air as we celebrated the many achievements of the individuals at the centre! It certainly brings a sense of pride to be part of this milestone.*

*On behalf of the Board of Directors, I would like to congratulate Connie Lang on her 30 years of service with the organization in 2022. Her leadership as the Executive Director has shown her ongoing commitment to the agency and most of all to the participants who attend the centre by ensuring that they are provided the supports they need and the opportunities they desire.*

*Congratulations to the individuals listed in the AGM program booklet for their dedicated years of service with the organization. Your commitment fosters your professional growth and development and shows your dedication to the success of the individuals you support.*

*Thank you to the Board of Directors, Employees and Participants for a great year! We are looking forward to 2022!*

*Rick Hack ~ Board President*

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## **Board Members 2021 ~ 2022**

*Rick Hack ~ President*

*Dennis Friesen ~ Director*

*Lorne Wirth ~ Treasurer*

*Connie Lang ~ Secretary*

*Karen Shepherd ~ Director*

*Catherine Ducek ~ Director*

*Duncan Louttit ~ Director*

*Perry Kirton ~ Director*

*Jerry Grywacheski ~ Director*

*Rick Watson ~ Director*

*Dan Stinnen ~ Director*

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## **Board Members Resigning**

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## **Nominations**

## Program Report

*The programs offered at the Cosmopolitan Learning Centre have been returning to the Pre-Covid levels. It was a year of starting over again and seeing old faces. Most participants have returned to the learning centre, and we have started to bring in new participants once again. Most of the employers have welcomed us back into their businesses and we have added some new job contracts. Community outings have started, and participants are very excited to get back into the community. We have started supporting more participants in the community from their home. This provides a new option for participants who may find the Centre a little overwhelming. We have replaced some of the wheelchair vans with newer wheelchair accessible minivans. We would like to acknowledge the fundraising efforts of the Cosmopolitan Clubs of Regina whose generous donations have made the purchase of the vans possible. Wheelchair accessible vehicles are a must to get into the community and take part in jobs, recreation, and volunteering. We are looking forward to the year ahead.*



## Admissions & Transition Committee Report

*The Admissions and Transition Committee is comprised of members from Community Living Service Delivery, Cosmopolitan Learning Centre Board of Directors, the Executive Director of the Cosmopolitan Learning Centre, and the Program Manager of the Cosmopolitan Learning Centre.*

*The Committee reviews existing participant's statuses with the centre and new applications for service. New applications are currently being placed on a waitlist for service. The waitlist for service currently has over 60 applications.*

*Currently 229 participants are being supported by the Cosmopolitan Learning Centre.*

*We look forward to serving more participants in the future.*

# Sarcam Report

*Greetings from the Victoria Avenue East Sarcam!*

*Now that we are the only depot servicing the east end of the city, we have continually been getting busier! In the 2021-22 fiscal year we received 31.5 million containers and in the previous year we received 20.9 million. That is a huge jump in bottle returns and the staffing team has worked hard to keep up with the demand, all while having lots of fun day in and day out! With the easing of the pandemic related restrictions there is no longer a need for customers to wait outside, however the lineup inside can be another story!*

*The Drop N Go service remains as strong as ever and has increased each month. Last fiscal year there were 30,336 customers who visited just our Drop N Go, which is almost double the number of customers we had the previous year. At this amount, the Drop N Go works out to be 28% of our total customers for the year!*

*Some new and exciting expansions with the Drop N Go is the new website ([mydropandgo.ca](http://mydropandgo.ca)) which gives customers more control of their Drop N Go account. By using the website, customers can now check previous orders, change personal information and more. Be sure to register!*

*Sarcam has also had some new marketing on how to “Be a Pro Recycler!”. The commercials, social media posts, and the YouTube videos give great tips on how to be a Pro Recycler!*

*Congratulations to Michelle Gleim celebrating 10 years and James Poitras celebrating 15 years with Sarcam! Cannot believe how the time flies nowadays!*

*Also, a congratulations to the new Assistant Supervisor at the depot, Shofiqul Sikder! Shofiqul started with the depot in July of 2016 as a Recycling Technician and has recently started in the Assistant Supervisor role! He has been a great addition to the supervisory team!*

*Have a safe and happy summer from all of us at the Victoria Ave East Sarcam. Keep recycling everyone!*



*James Poitras  
15 Years*



*Celebrating  
50 years*



*Michelle Gleim  
10 Years*

# *Cosmo at work and at play!*



*A Visit From Santa*



*Patel Pharmacy*



*Valentines Day*



*Westside Pizza*



*Western Pizza*



*Easter Fun*

# Human Resource Report

*The Organization takes pride in the variety of professional development opportunities provided to its Employees and actively promotes and invests in the skills and knowledge development of every employee to ensure services of the highest quality. The staffing team has continued to actively participate in their professional development this past year by taking courses remotely and online. Thank you to Employees who are committed to their learning so that the Program Individuals receive professional, person-centred supports.*

*Some of the professional development opportunities this past year have included the Mandt System training, which supports employees' knowledge in building positive, trusting relationships with the people we support, how to enhance our communication supports with individuals and support people in managing crisis. A local community speaker (Darci Lang) provided team members with information on the importance of setting a focus on self-care and how to teach the Individuals we support to practice self-care strategies on a daily basis. Team building is a central pillar to the educational opportunities offered to our Employees. As with the people we support, Employees also learn best in fun, interactive environments. Employees have taken numerous online courses to enhance their skills which include examples such as Venture/Supervision training through SARC, Open Future Learning online training regarding Advocacy, Skill Building Discovery, Teaching Safe Boundaries, and Promoting Supporting Community Inclusion.*

*Thank you to our Employees both at Cosmo and the Sarcan Depot for their hard work this past year in navigating through the global pandemic. We have appreciated your attention to safety plans throughout the pandemic, and above all, providing flexible, person-centred supports the Individuals attending the Centre.*

***Coming Together is a Beginning  
Staying Together is Progress  
Working Together is Success***



***Together Each  
Accomplishes More!***

## **Cosmopolitan Learning Centre Service Awards 2021**

*We would like to extend congratulations to the following:*

**5 Years of Service:** *Jennifer Tran, Tonya Unwin, Anne Marie Bendolo-Zinnah, Michelle Dupuis, Nicholos Hehn, Desmond Shingoose, Laura Turcotte, Corey Gray, Sara-Ann Henrion, Brenden Schneider, Courtney Frank, Trevor Kenny, Sarah McKee, Jacob Wright, Shayne Allary, Aisha Chalchal, Jared Hone, Rylie MacLeod, Brooklyn Ruecker, Debbie Taplin, Brad Frei, Lisa Lamb, Kim Cullen, Jeff Matt, Brendon Geis, Shofiqul Sikder, Lorna Pearce, Reva Carey*

**10 Years of Service:** *James Yule, Tony Ritchie, Gillian Tyerman, Dallas Drebit, Chris Stooshinoff, Heidi Fitzsimmons, Ashley Lafaver, Ryan Mathieson, Amanda Baht, Curtis Gray, Thorvald Hanson, Ashley Deis, Danielle Galt, Britney Leslie, Lindsay Measner, Nicole Oliver, Jordana Unsworth, Alaxander Watson, Jenna Thompson, Jennifer Glasser-Sawchyn, Chris Oxtoby, Nadine Buburuz, Jeff Wiebe, Amanda Hehn, Tania McMillan, Glen Spicer, Ashley Tyers, Marcie Rempel, Lydia Nguyen*

**15 Years of Service:** *Krystle Murphy, Michael Hanna, Lana Chaput, Margaret Foster, Crystal Hudson, Brenda Lindenbach, Jennifer Polischuk, Ryan Schoenthal, Jeanette Tsui, Jordan Varro, Suzanne Hermann, Justin Schroh, Sarah Magnus*

**20 Years of Service:** *Nathan Curran, Shawn Skinner, Bernard Prockner, Amy Wolbaum, Bart Dixon, Corrina Ward, Laurel Muntean, Kim Putland, Rosalind Sinclair, Debra Obuck*

**25 Years of Service:** *Robert Mossny, Kris Knoll, Casey Boyle, John McHattie, Wesley Worth, Darlene Keen, Daryl Garnier, Sharla Schofield*

**35 Years of Service:** *Boyd Nestegard, Virlea Franklin, Norman Peters*

**40 Years of Service:** *Eddie Williams*

**50 Years of Service:** *Mona Maierhoffer, Ila Hogan.*

***These ladies have been attending Cosmo since it opened in 1971!***

***Congratulations Mona and Ila! What an achievement!***



# *Executive Director Report*

*This past year has been a time of challenges in supporting people safely through the pandemic and successes as we celebrated our 50<sup>th</sup> anniversary. At the beginning of the fiscal year, we did have a temporary service interruption due to the pandemic; however, we are now fully operational, and it is great seeing everyone return to our new normal.*

*Thank you to our amazing Participants and Employees for their diligence in implementing the various safety protocols and procedures to maintain safety during this pandemic. This has been a difficult time for everyone, and yet, we have seen such support, positive attitudes, and collaboration in supporting Individuals in creative ways so that we could continue to provide needed supports. Thank you to the Board of Directors and Families/Care Providers for your support during this time as well! We were truly in this together! Thank you.*

*As a result of the pandemic, the centre experienced a temporary interruption in service provision. Last year, the Ministry of Social Services implemented a recovery of funds. Moving forward we plan to continue working at full capacity, welcome new participants, and further expand our outreach services.*

*Each summer we complete building maintenance and upgrades to keep the Centre looking great. This year we replaced one kitchen, flooring in a few areas and the regular carpet and floor cleaning.*

*On August 9, 2021, Cosmo celebrated its 50<sup>th</sup> Anniversary since inception in 1971. The celebration included a carnival, a food truck, and a DJ dance party! The celebration was intended to represent what is at the heart of what Cosmo represents.... its people! The Participants are the shining light within this Organization, and it has been a privilege to have been able to support so many fantastic Individuals over the past 50 Years! Congratulations and thank you to everyone who has been a part in the Organization's successes. We are looking forward to the next 50 Years!*

*Cosmo has prided itself in supporting Individuals within the sector who have specialized support needs. The home that we own next to the Centre was rented out to an Individual for a temporary period of time to support her transition to her new home. This Individual has moved into her new home at the end of 2021, so the house is now accessible to the Cosmo group once again. We look forward to using the house, yard and garden area to enhance services.*

*We have had a few fundraisers this past year which have included a plant and bake sale, Little Caesars pizza fundraiser, perogy fundraiser, Just Bake It, gift card sales and World's Finest Chocolate Almond fundraiser. In addition, we have received generous donations from the Cosmo Clubs through their Trip a Year fundraiser and many others. There will be a Charity Fair and Auction this year which is organized by the Regina Cosmo Club so stay tuned for details. Thank you to all those involved in fundraising for Cosmo. We recognize the commitment and work to fundraise in support of the Centre! We thank you so much!*

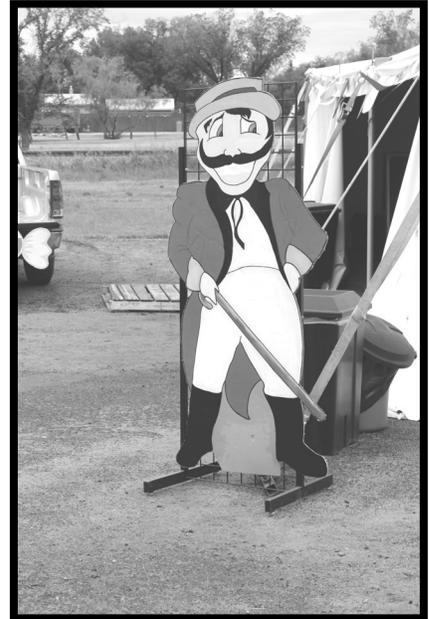


*Staff Inservice Day*



*50th Anniversary Committee*

# 50th Anniversary Celebration







## *In Memorium*

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### *Debbie Taplin ~ May 21, 1956 ~ May 27, 2021*



*Debbie came to Cosmo September 16, 2016, she is remembered as one of Cosmo's beauty queens. She loved shopping, being well dressed and fully accessorized. She was sweet and funny and cared about all her friends. Debbie was a bright light in LS4 and we will remember her always.*

### *Rhonda Szysky ~ July 23, 1975 ~ June 21, 2021*

*Rhonda came to Como September 2, 1997, she was an integral part of the community here for 24 years. She is remembered as a super friendly, loving, sweet lady who loved to have fun. We especially miss her story telling and her beautiful rendition of "Let me Be Your Teddy Bear". Rhonda is greatly missed and never forgotten. We are sure she is up in heaven asking Elvis if she can tell him something nice.*



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***Ginger Kelsey ~ May 23, 1976 ~ July 30, 2021***



*Ginger came to Cosmo on September 2, 1991. Ginger was a fun-loving lady, that loved to play games and tricks on the staff. She had a contagious smile and laugh. She loved music and any video that had music in it. Ginger loved to sing. You knew Ginger accepted you when she would look in your eyes, lean forward and touch her forehead/cheek to yours with a smirk on her face. She is greatly missed in her work area.*

***Adam White ~ November 18, 1980 ~ August 24, 2021***

*Adam came to Cosmo September 15, 2003. He is fondly remembered for his gentle spirit and how it would shine through his beautiful blue eyes. He was a real “guy’s” guy. He loved his community outings especially if they involved listening to rock music, looking at cars & trucks or enjoying fast food. Adam retired on December 1, 2018. Adam, you are forever in our hearts!*



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*Jared Scherle ~ September 11, 1985 ~ December 1, 2021*



*Jared came to Cosmo April 1, 2020, Jared was a pleasure and thoroughly loved attending the Cosmo Learning Centre.*

*Everyone enjoyed his sense of humor, his infectious smile, and his forever friendship.*

*We miss him dearly.*

*I give you this one thought to keep.  
I am with you still. I do not sleep.  
I am a thousand winds that blow.  
I am the diamond glints on the snow.  
I am the sunlight on ripened grain.  
I am the gentle autumn rain.  
When you awaken in the morning's hush,  
I am the swift, uplifting rush  
of quiet birds in circled flight.  
I am the soft stars that shine at night.  
Do not think of me as gone.  
I am with you still in each new dawn.  
Anonymous*

